



## IMPORTANT INFORMATION for 10th April 2008

### EMAIL NEWS

A Lloyds TSB phishing email which states that your internet banking password has been revoked and asking you to click on a link to activate your account, the link leads to a website owned by a djphilrnb.com in Dresden from a server in Russia.

An old hoax email from 2002 has started re-circulating warning that a virus called 'Life is no longer beautiful' and containing dire warnings from all the major internet companies that your hard disk will be wiped. This is completely untrue and should not be forwarded.

A N/W member has reported receiving a letter from their bank confirming that their phonebank password has been changed following their telephone request. The letter is genuine but the member did not request a change of password and wishes to warn other members to check their bank accounts every month to guard against fraudulent activity.

There is also an email circulating from 'Grandy's Epack Corp' asking you to become a financial assistant and accept payments into your bank account, they will give you 5% of the money for forwarding it to another person. This is the usual attempt to get money laundered and will only land you in prison.

### BOGUS CALLERS

In SHIRLEY a lady was cooking in the kitchen of her first floor flat, with a metal security gate across the open door, when a white male, approx 40 years old 5'10" tall with a soft spoken voice, called saying that he had just chased two boys away and could he come in to call the Police. The victim refused and said she would call the police so he left. The victim went to the phone and then heard a noise in the kitchen and saw the male reaching through the grill and pick up her purse before running off down the stairs.

In ADDISCOMBE an elderly female had a white male, approx 40 years old 5'07" tall with short brown/greying hair, call asking to use the phone due to a problem with the water. The victim let him in and then he asked for a glass of water. While victim distracted he stole the purse from the victim's handbag and made off.

A N/W co-ordinator reports that one of their members has received an automated phone call from 0012 6976 82672 saying that this is a 'National Awareness warning' and if you have debts over £5000 the government will help you pay them off free of charge. You are then asked to press 5 for details. You then speak to an American who asks for your personal details – DO NOT DO THIS as the information collected can be used for ID theft and to spam you if you have email.

### CRIME HOTSPOTS

KEY SECURITY: The backdoor thief is still active with the theft of car keys following entry through an unlocked rear door; the victims four wheel drive vehicle was then stolen. Please keep car keys on your person or placed out of sight if left unattended in your property. In PURLEY an informant reports that his dog chased off a European looking male with blond hair who was in the rear garden to his house, possibly the backdoor thief? In ADDISCOMBE another theft from an unlocked vehicle while the driver went to pay for his petrol at a garage. Lock your car door every time you leave the vehicle, it only takes seconds for a Sat Nav or bag to be taken from the vehicle.

### CAR WASH WARNING

A N/W member has warned that twice to their knowledge cash has been taken while a car was being cleaned at a car wash, most people leave small change in their car for meters etc.

### NEWS FROM THE SOUTH NORWOOD SNT

The South Norwood Safer Neighbourhood Team is here to make a difference in your community. If you have concerns about day-to-day crime and disorder issues, please contact a member of the team.

We can be contacted;

By telephone: 020 8649 1323 where a message can be left if we are unable to take your call,

E-mail: [southnorwood.snt@met.police.uk](mailto:southnorwood.snt@met.police.uk)

Or in person at the following surgeries:

**Waterside Centre, Avenue Road**

Wednesday 30th April 6.30pm-9.30pm

Tuesday 13th May 11am-2.30pm

**South Norwood Library, High Street**

Wednesday 16th April 11am-12noon

Wednesday 30th April 11am-12noon

If you require Police assistance on other issues call 020 8649 1212 or, in an emergency, 999.

Officers from the SNT have supported the work of other organisations and agencies. They have conducted joint visits with Housing Officers to assist in taking action against residents who act in anti-social manner. This has included arresting a resident for breaching a Court Injunction. Visits have been made to local schools where officers have taken part in assemblies and taken lessons in Youth Justice to support work as part of the school's Citizenship curriculum. A visit was made to a local cub pack as well as attendance at Residents' Association meetings and South Norwood Business Partnership meetings.

Please contact the team if you have an event or a meeting that you would like us to attend.

Youth crime has been high on the agenda and the South Norwood SNT has continued to focus on high visibility patrols outside schools and around the High Street at the beginning and end of the school day. PC Duffee from the SNT arrested a youth for robbery and identified another who was subsequently arrested. There has been a reduction in robberies at these times.

**CRIME PREVENTION**

Regrettably a decision taken at senior level means that from 1st April Croydon Borough will cease to have dedicated Crime Prevention Officers. The specialist advice they were able to offer will be devolved to SNT officers. If you require crime prevention advice please contact a member of the team. Although we lack the expertise afforded to us previously, we will endeavour to provide the best service that we are able to.

South Norwood continues to have a low rate of burglaries; however there has been a slight increase in thefts from motor vehicles. Please help reduce this by ensuring that all property, particularly valuable items are removed from vehicles where possible.